

Hospital Medicine

Supporting the Full Patient Journey



Patient outcomes are closely tied to the continuity of quality care, requiring inpatient clinicians to take an active role in care from admittance to post-discharge. For comprehensive coverage for the full patient journey, health systems must utilize innovative methods for managing clinical resources and leverage advanced telemedicine technology.



IN-PERSON HOSPITALISTS



TELEMEDICINE CLINICIANS

<p>Admissions</p>	<ul style="list-style-type: none">• See patients in ED• Consult with emergency clinical care team• Determine admission• Create initial treatment plan	<p>Teleadmissionists</p> <ul style="list-style-type: none">• Provide supplemental coverage at peak volume times• Responsible for admissions and any follow-ups for those admitted patients• Augments onsite team by allowing clinicians to prioritize discharges and daily rounds
<p>Inpatient</p>	<ul style="list-style-type: none">• Round on patients• Lead clinical care team• Facilitate active conversation regarding patient treatment and progress• Determine patient discharge criteria• Collaborate with clinical team on post-discharge care plan• Identify the appropriate next site of care	<p>Telehospitalists and Telenoctrnists</p> <ul style="list-style-type: none">• Respond to floor and ED calls, admits, discharges, and rounds on patients• Communicates with in-person care team, patients, and families• Supports admissions, transfers, and step-down decisions for NP/PA oversight• Ensure 24/7 coverage for inpatient population• Participates with rapids, codes, and stroke alerts• Responsible for cross cover calls and admissions
<p>Post-Acute Care</p>	<ul style="list-style-type: none">• Lead care coordination• Proactively collaborate with external resources and next site of care• Support adherence to the new care plan• Set a timeline for follow-up care delivery as needed	<p>Telespecialists and Teleconsults</p> <ul style="list-style-type: none">• Allow consultation with external resources for comprehensive care• Improve continuity of care with virtual collaboration of all team members• Increase coordination of care with post-acute care sites