

4 Ways to Stay Human-Centric While Using AI



Advancing technology and artificial intelligence are changing the face of health care in real and exciting ways. However, at its core, health care must remain real and human-centric to deliver high-quality, patient-focused care.

As we leverage technology to create a more seamless patient experience with the highest level of care at every stage of the journey, we must continue strategies focusing on the human component of care.



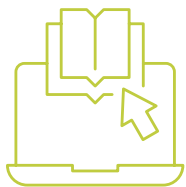
Keep the Team Mentality

All predictive scheduling and staffing models must have a whole shift perspective in order to be efficient and remain patient-centric.



Stay Connected for Continuity

Regular connection through clinician engagement programs and clinician-facing technology, along with a values-based culture will help to align clinician and organizational goals for high-quality performance and patient satisfaction standards.



Prioritize Education and Training

Technology is only as good as those who use it. Ensure easy access to well-designed and relevant training resources on technology, along with providing CME and career development.



Work with the Community

Utilize artificial intelligence to identify community health trends. Based on the data, develop strategies to strengthen bonds within local communities and positively impact community health.